



**John [REDACTED]**

Project Manager - ICON Agility Services

Additional Info  
Upon Request

SKILLS

Methodology Skills:

- Risk Management
- Time Management
- Lean, Agile, Kanban

Tooling Skills:

- Tableau
- Hubspot
- Salesforce

CERTS

- Project Mngt Professional (PMP)
- Agile Certified Practitioner (PMI-ACP)



PROFESSIONAL SUMMARY

Experienced Project Manager with a proven track record of leading cross-functional teams to deliver complex projects on time and within budget. Skilled in agile methodologies, risk management, and stakeholder communication, with a strong focus on aligning project outcomes with strategic business objectives. Known for fostering collaboration and driving efficiency through a hands-on approach to project planning and execution.

RELEVANT EXPERIENCE

Project Manager

February 2023 to March 2024

Spearheaded a multi-phase digital transformation project, successfully transitioning legacy systems to agile frameworks, which resulted in a 30% increase in operational efficiency. Led cross-functional teams to streamline processes and ensure seamless integration across departments.

Project Manager

February 2022 to December 2022

Managed a complex, high-stakes IT infrastructure upgrade for a Fortune 500 client, delivering on schedule and under budget. Coordinated with diverse stakeholders to minimize disruption and maximize value through strategic planning and risk mitigation.

Project Manager

November 2021 to January 2022

Directed a cross-departmental initiative to implement a new customer relationship management system, enhancing client engagement and data accessibility by 40%. Collaborated closely with stakeholders to ensure alignment with business goals and fostered a culture of continuous improvement.



# Jim

## Project Manager - ICON Agility Services

### Additional Info Upon Request

## SKILLS

#### Methodology Skills:

- Time Management
- Risk Management
- Lean, Agile, Kanban, LeSS

#### Tooling Skills:

- Tableau
- Jira
- Hubspot

## CERTS

- Project Mngt Professional (PMP)
- Certified Scrum Master (CSM)



## PROFESSIONAL SUMMARY

Results-driven Project Manager with a strong background in managing projects across various industries, ensuring quality delivery aligned with organizational goals. Adept in agile and traditional project management methodologies, with expertise in resource planning, risk mitigation, and stakeholder engagement. Recognized for exceptional leadership, promoting teamwork, and delivering projects that exceed expectations.

## RELEVANT EXPERIENCE

#### Project Manager

April 2023 to Present

Led an agile transformation initiative for a large organization, increasing team velocity by 25% and improving cross-functional collaboration. Focused on training and coaching teams to foster sustainable agile practices.

#### Project Manager

March 2022 to March 2023

Successfully delivered a software development project for a key client, meeting tight deadlines and exceeding quality expectations. Managed resources effectively to balance workloads and mitigate risks, resulting in high client satisfaction.

#### Project Manager

July 2021 to January 2022

Directed the rollout of a new project management system, reducing project timelines by 20% and enhancing transparency for stakeholders. Engaged teams across departments to ensure smooth adoption and alignment with business processes.



# Sally

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### Additional Info Upon Request

## SKILLS

#### Methodology Skills:

- Risk Management
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#### Tooling Skills:

- Tableau
- Jira
- Salesforce

## CERTS

- Project Mngt Professional (PMP)
- Certified Scrum Master (CSM)



## PROFESSIONAL SUMMARY

Detail-oriented Project Manager with extensive experience in leading teams to deliver projects that align with business objectives and meet high standards of quality. Proficient in agile frameworks and project management best practices, with a focus on risk management, resource optimization, and clear communication. Known for a collaborative approach and the ability to drive project success in dynamic environments.

## RELEVANT EXPERIENCE

#### Project Manager

November 2023 to November 2024

Oversaw a strategic product launch, coordinating efforts across marketing, engineering, and sales to deliver on time and drive a 35% increase in market reach. Focused on stakeholder alignment and risk management to ensure project success.

#### Project Manager / Scrum master

September 2022 to October 2023

Managed an enterprise-wide software upgrade, successfully navigating tight timelines and complex integrations to minimize downtime. Led cross-functional teams to ensure seamless deployment and training for over 500 users.

#### Project Manager

March 2021 to July 2022

Directed an agile transformation for a mid-sized organization, boosting team productivity by 30% and enhancing adaptability to changing project needs. Prioritized hands-on coaching and continuous improvement to embed agile practices effectively.