



# Charlie

## Product Owner & Product Manager - ICON

### Additional Info Upon Request

## SKILLS

#### Methodology Skills:

- Scaled Agile
- Scrum, Lean
- Kanban Coaching & Training

#### Tooling Skills:

- Jira
- Azure DevOps
- Rally

## CERTS

- SAFe Practice Consultant (SPC)
- Certified Scrum Master (CSM)
- Certified Business Analyst Professional (IIBA CBAP)



## PROFESSIONAL SUMMARY

Pragmatic customer centered Agilist with extensive experience in Agile transformation, scaling, product management, continuous improvement, program, and project management. Consistent track record building and leading highly productive Agile programs and product teams that successfully deliver complex software solutions.

## RELEVANT EXPERIENCE

#### Product Manager / Agile Coach

Agility Prime LLC

October 2021 to Present

As an Agile Coach, I guide healthcare, insurance, and financial clients in scaling Agile transformations, collaborating with Product Managers on roadmap development and outcome decomposition. I lead workshops, coach in ART design, and optimize processes to help teams and leaders adopt Lean-Agile practices effectively.

#### Product Manager / Enterprise Agile Coach

ICON Agility Services

May 2022 to December 2022

As a Product Manager and Enterprise Agile Coach, guided our teams and senior leaders in implementing SAFe at scale, fostering new Lean-Agile practices and behaviors. Provided hands-on coaching through ART design and execution, set up Solution Trains, and supported our transition to agile roles with targeted SAFe certification classes and foundational workshops.

#### Product Manager / Enterprise Agile Coach

CGI

March 2020 to October 2021

As a Product Manager and Agile Coach, worked with clients to design and implement Agile Transformation strategies, supporting leadership and teams in adopting Lean-Agile practices. Coached ART launches, value stream mapping, and facilitated workshops to help Scrum Masters and Product Managers transition to new roles and optimize processes.



# Kathy

## Product Owner & Product Manager - ICON

### Additional Info Upon Request

## SKILLS

#### Methodology Skills:

- Scaled Agile
- Scrum, Lean
- Kanban Coaching & Training

#### Tooling Skills:

- Jira Align
- Azure DevOps
- Rally

## CERTS

- SAFe Practice Consultant (SPC)
- SAFe Product Owner / Manager (POPM)
- SAFe Scrum Master (SSM)



## PROFESSIONAL SUMMARY

Experienced Product Owner/Product Manager specializing in agile methodologies, focused on delivering impactful, customer-centered products that drive business value. Skilled in backlog prioritization, stakeholder alignment, and cross-functional collaboration, with a strong track record of leveraging insights to foster continuous product improvement and innovation.

## RELEVANT EXPERIENCE

#### Product Owner / Agile Coach

July 2023 to Present

Partnered with stakeholders to develop a clear product vision, translating business objectives into actionable features that deliver value. Ensured cross-functional alignment and maintained focus on high-impact outcomes that support long-term goals.

#### Product Manager / Enterprise Agile Coach

May 2022 to May 2023

Led backlog refinement and prioritization efforts, working with development teams to streamline workflows and maximize efficiency. Ensured a flexible roadmap that adapts to evolving priorities and supports the agile delivery of high-quality features.

#### Product Manager / Enterprise Agile Coach

January 2020 to April 2022

Utilized customer feedback and analytics to guide product decisions and continuously improve user experience. Focused on iterative enhancements to meet evolving user needs, boosting engagement and product satisfaction over time.



# Rick [REDACTED]

## Product Owner & Product Manager - ICON

### Additional Info Upon Request

## SKILLS

### Methodology Skills:

- Scaled Agile
- Scrum, Lean
- Kanban Coaching & Training

### Tooling Skills:

- Jira Align
- Apptio TargetProcess (ATP)
- Rally

## PROFESSIONAL SUMMARY

Results-driven Product Owner/Product Manager with expertise in agile frameworks and delivering user-focused solutions aligned with business goals. Skilled in managing product backlogs, balancing stakeholder needs, and translating complex requirements into impactful features. Focused on using data and feedback to drive continuous improvement and deliver value.

## RELEVANT EXPERIENCE

### Product Manager

January 2024 to Present

Spearheaded collaboration across design, engineering, and marketing teams to bring products from concept to launch. Managed end-to-end product development, ensuring seamless execution and alignment with business objectives while delivering on customer needs.

### Product Manager

October 2022 to December 2023

Defined and communicated product strategy and roadmap, aligning with both short-term goals and long-term vision. Prioritized features and initiatives based on customer feedback, market trends, and business impact to drive continuous product evolution.

### Product Manager

July 2020 to September 2022

Leveraged data and user insights to assess product performance and identify opportunities for improvement. Worked closely with stakeholders to implement product enhancements, resulting in measurable increases in user engagement, retention, and overall satisfaction.

## CERTS

- SAFe Product Owner / Manager (POPM)
- Certified Scrum Master (CSM)

